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Research Paper

# Exploring the Integration of Metaverse Technology into Marketing strategy: A Technology Acceptance Framework Analysis

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#### **Keywords**

## Metaverse Technology Perceived Curiosity Perceived Pleasure Marketing Strategy Virtual Marketing

#### Abstract

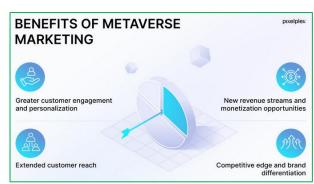
The advancement of metaverse technology provide marketers an important prospect towards transforms their methods, however, its acceptance is yet restricted. To tackle this matter, this study investigates how marketing strategy strength metaverse technology through using Technology Acceptance Framework. A sample of 721 was used to examine the results which is collected by using questionnaires survey, a most important method to collect the opinion and views of people. This study used Structural Equation Modeling (SEM) through Smart PLS and Statistical Package for the Social Sciences (SPSS). Results of the study highlighted that perceived utility, perceived comfort of use, and perceived curiosity—that disturb marketers' embracing of metaverse technology. This research administers how to improve the dealers' longing to use metaverse technology. Results show a strong beneficial relationship between smart marketing contests and consumers' subjective pleasure perceptions in virtual worlds. Businesses may improve user happiness by highlighting components like customization, immersion, and engagement.

#### Introduction

The metaverse, which originated as an idea in science fiction, has come to pass as a result of developments in immersive technologies (Suh & Prophet, 2018) such as augmented reality (AR) and virtual reality (VR). This shift has significant ramifications for a number of industries, including marketing, as companies are always looking for new and creative ways to engage with customers in a world by Neal Stephenson, in his ground breaking science fiction novel "Snow Crash," imagined a large virtual universe filled by avatars that represented actual people. This is where the looking idea of the metaverse for new originated. Since the technological developments have hastened the creation of the metaverse and blurred the boundaries between the actual and digital worlds, especially in the shift word to areas of augmented reality, virtual reality (VR), as artificial intellect (AI). The early iterations of this emerging (Rosenthal, 2008) metaverse ecosystem are best represented by platforms like Fortnite, Roblox, and Decentraland, which provide users with immersive experiences as well as chances for social engagement and business.

In light of this, marketers are beginning to see the metaverse's potential as a new channel for connecting with customers and creating tailored brand experiences. Through the utilization of virtual environments' distinct features, marketers that is becoming more and more digital (Gunawan & Sulaeman, 2020; Hofacker et al., 2020; Klaus, 2014; Saura et al., 2020). The primary problem for marketers is comprehending consumer outlooks and actions around metaverse encounters.

While early adopters might be all over virtual environments, mainstream trades might be reluctant or skeptical because of worries about usability, security, and privacy. Moreover, as well as dispersed metaverse surroundings, which is in person by various stages and technologies, largesse logistical difficulties for pushers looking to generate a unified brand as well as successfully join with their board markets. The metaverse technology has many benefits, the few of them are reported in Figure 1.



**Figure 1:** Benefits of Metaverse Marketing. **Source:** Pixelplex.

Moreover, nearby is a dearth of factual documents to support strategic conclusion-making regarding effectiveness of metaverse marketing movements. The effectiveness of fundamental advertising formats, reappearance on investment (ROI), as well as effects of immersive experiences on buyer (Lombart et al., 2020) engagement metrics and brand

observation to all issues that dealers need to consider. The marketers toward effect support simulated of regarding to the experience requirement to consider. The effectiveness of simulated marketing arrangements, return on investment (ROI), as well as the effects of immersive involvements on consumer assignation metrics and trademark perception are all problems that marketers want to consider. Furthermore, decent ramifications, brand well-being, and content temperance concerns highpoint the necessity aimed at a thorough outline to measure as well as reduce the risks associated to metaverse marketing initiatives.

This research purposes to explore fusion of metaverse technology interested in marketing strategy by to Technology Acceptance Framework (TAF) as a lens, in brilliant of these real-world potential besides challenges. This study efforts to clarify acceptance of technology through using a theoretical framework grounded on user acceptance and cleverness acceptance principles. Though research on immersive technologies, increased reality, and simulated reality (VR) has increased just, there remain still few studies that openly look at how metaverse technology strength be incorporated hooked on marketing strategy. The majority of preceding research has been on intangible models and theoretical frameworks, for example well as then Use of Technology (UTAUT) and the impacting of using strategy Technology Acceptance Model (TAM), for comprehending consumer behavior (Ahmad et al., 2014; San Martín & Herrero, 2012) in virtual settings. Although these frameworks offer insightful information on the variables impacting technology adoption and usage intentions, they frequently ignore the special qualities and difficulties present in the metaverse ecosystem. Also, there is a dearth of empirical research examining the practical consequences of metaverse marketing endeavors, which deprives marketers of valuable direction on navigating this still-developing and quickly changing environment. In light of this, the main goal of this study is to investigate how metaverse technology might be incorporated into marketing strategy using the Technology Acceptance Framework (TAF) as a lens. This study specifically hope to accomplish the next goals to determine the main determinants of marketers' plans to use metaverse technology for advertising to investigate (Sindhya, 2013) in what way customer attitudes, perceptions, and actions are affected by metaverse marketing campaigns.to evaluate how well immersive experiences and virtual advertising formats encourage brand engagement and purchase intents. to look at how individual traits—like technological know-how and a partiality for digital contact-modify the acceptance of technology in the setting of the metaverse. The offer practical advice to marketers that need to successfully use metaverse technology into their campaigns (Oliver et al., 2013) and optimize the value proposition for customers and companies.

By tackling these goals, the research hopes to close the current gap in the literature and further knowledge of the advantages and disadvantages of metaverse marketing. This

study wants to provide insights that help guide strategic decision-making and encourage the use of metaverse technology as a useful and effective tool in the marketer's toolbox through an empirical study created on the TAF. The study's importance stems from its capacity to bridge important gaps in the current body of knowledge and offer real-world advice for marketers navigating the metaverse. This research intends to make several contributions to theory and practice by methodically examining the incorporation of metaverse technology into marketing strategy via the lens by expanding to the metaverse of the Technology Acceptance Framework (TAF) (Ahmad et al., 2014; Hsu & Lin, 2008; Lee et al., 2011b; Shaikh et al., 2020). Primarily, this research aims to expand theoretical understanding by expanding the TAF's relevance to the distinct setting of the metaverse. Though the TAF has been extensively employed to investigate technology (Lee et al., 2011b) uptake and usage across many domains, its applicability to virtual settings is still not well understood. By modifying the TAF for the metaverse, this study wants to elucidate what influences marketers' decisions to implement.

#### Literature Review

# Relationship between Marketing Strategy and Perceived Curiosity

Metaverse, which proposals users a shared simulated environment where they might explore, connect, and manage in ways that go yonder the limitations of physical authenticity (Abtahi et al., 2019), symbolizes an example change in digital communication besides interaction. Originating in knowledge fiction literature as well as made famous through recent media, the metaverse is a massive collection of simulated environments. social networking locations, and immersive experiences. Primary examples of the metaverse are stands like Second Life, besides Decentral which have the funds for users the chance to express their creativity, labor together, and conduct business in virtual surroundings. Businesses are looking supplementary and more as well as the metaverse potential as innovative platform used for marketing and customer to content interaction as it grows and grows. Because virtual worlds are immersive, dealers have a unique opportunity to produce memorable and convincing experiences that connect with clienteles deeper. Through the utilization of communicating technologies such as virtual truth, increased reality, and artificial intelligence, dealers are able to create emotional connections through customers, inspire social communications (Hourcade et al., 2013), and offer tailored material in a manner that is not possible through traditional advertising approaches.

Interactive also immersive satisfied in upgrade techniques can pique buyer interest in metaverse. Customers remain located given the chance to actively interact through make material through communicating initiations, immersive practices, besides divided challenges, which tempers their concentration and inspires them to pick up more. Marketers might quench customers' regular interest and scholarship needs

by donation experiential scholarship opportunities in addition possibilities for experimenting, which backbone increase purchaser appointment and participation. Advertising methods that mark custom of story lines and storytelling to the have authority to resent customers' courtesy in the metaverse and detention their fancy. The product's narrative cosmos attracts customers in complete captivating themes, charming story arcs, also multifaceted world-building that induce emotion of mystery and calculating. Marketers can displeasure purchasers' care and motivate them to cram more around a product by crafting considerable storylines that express towards their passions as fine as goals. This creates tougher emotional engaging initiates and increased brand assembly.

Marketing campaigns that encourage community and cooperative friends can pique customers' interest in metaverse. Customers are agreed the chance to interact through others and share their experiences finished socially integrated actions, cooperative challenges, as well as community-driven schemes, which piques their notice and encourages a spirit of finding (Mansbridge, 2018). This determination lead to deeper engagement then involvement. Advertising tactics are a significant feature in influencing how clienteles see their level of snooping in the metaverse. Original advertising campaigns, attractive events, then compelling levels may pique customers' curiosity and encourage them to research extra. Brand experiences that are captivating too pique customers' nosiness may be created by vendors by combining aspects of innovation, interactivity, and account. Nevertheless, there stand certain difficulties in expending metaverse technology interested in marketing strategy. Sellers are faced by means of a challenging environment full of uneven platforms, changing shopper behaviors, then technical obstacles.

The impression of perceived curiosity—a person's inborn desire to investigate then learn about new experiences—is critical to the acceptance of novel technology. According toward research, people' attitudes and purposes toward accepting technology (Kai-ming Au & Enderwick, 2000; Kodjamanis & Angelopoulos, 2013; Muis et al., 2015; Wilkinson et al., 2010) are significantly shaped thru their perceived curiosity, which acts as a stimulating for testing and discovery. Perceived interest in the context of metaverse may touch customers' readiness near interact by immersive advertising systems and virtual brand involvements, which in go may affect consumers' acceptance then adoption of technology. Research specifies that, in the setting of this metaverse, marketing policy and perceived curiosity are positively connected. It has been confirmed that creative besides captivating marketing efforts annoyance customers' interest and hearten then In conclusion, using a Technology Taking Framework analysis (Al Kurdi et al., 2020), the system definite above offers a strong and systematic way to study the incorporation of metaverse knowledge hooked on marketing plan. This schoolwork aims to uncover nuanced insights absorbed in the factors driving skill receipt within metaverse

background by means of a mixed-methods slant, gathering figures from manifold sources, using suitable sampler techniques, and showing rigorous data scrutiny measures. In the end, this research willpower contributes towards the development of coordination and have practical suggestions for businesses likewise marketers. to investigate and participate per brand information in virtual domains. Marketers possibly will develop immersive legends, gamified experiences, also communicating activations that fascinate customers and promote vigorous engagement by mixing facets of novelty, contact, and storytelling. Furthermore, promotion tactics based happening consumer motivations and safety might raise the perceived value besides applicability of metaverse know-hows, which will upsurge target spectators acceptance and adoption. Done the usage of components that anger customers' interest, such as immersive storytelling (Vlasic & Kesic, 2007; Wen et al., 2009), experiential starts, and user-generated content, dealers can craft memorable brand e In deduction, companies have a revolutionary accidental to interact with customers in fresh and attractive ways when they include metaverse technology obsessed by their marketing strategy. Marketers may create campaigns that encourage appointment, curiosity, and exploration in computer-generated worlds by knowing in what way marketing techniques positively impression perceived curiosity. Marketers must assume curiosity-driven strategies and make the most of simulated environments as the metaverse develops and breeds (Anderson & Sullivan, 1993; Popescu, 2020; Porcu et al., 2019a; Porcu et al., 2019b) in order to crop engaging make experiences that plea to contemporary customers. Experiences that lovingly connect with consumers and indorse brand engagement. Based on the above information, the current study proposed following hypothesis by following framework of the study reported in Figure 2.

**Hypothesis (H1):** Perceived curiosity has a positive effect on marketing strategy.

# Relationship Between Marketing Strategy and Perceived Pleasure

A new time of alphanumeric connection has been passed about by emergence of metaverse, which offerings immersive experiences and changed risks for involvement that enthusiasm outside predictable boundaries. As the manufacturing changes, dealers are observing more closely at consuming metaverse technology hooked on their campaigns to reach clienteles in fresh and meaningful ways. The purpose of this study of the literature is to look at how marketing strategy and perceived pleasure relate to the adoption of metaverse technologies. This review aims to explain how marketing techniques might elicit favorable customer sentiments and contribute to the positive acceptance of metaverse technology for marketing objectives by integrating previous studies. Virtual reality, increased reality, and other immersive technologies come together to form the metaverse, a shared online environment where people may communicate, expression and second life made famous immersive technology. Originating in science fiction literature (Menadue & Cheer, 2017) and made famous by modern media, the metaverse is a vast collection of virtual environments, social media sites, to the final percept in the metaverse engage to connect customer in immersive ways.

By utilizing the metaverse, marketers can surpass the constraints of conventional publicity channels (Chan et al., 2015) by manufacture immersive brand involvements, interactive campaigns, and virtual stores. Done the employment of virtual reality, increased reality, and artificial intellect, marketers can now reach clienteles in previously unthinkable habits by delivering custom-made information, facilitating communal interactions, then fostering emotional relationships. Nevertheless, here are a number of snags in using metaverse technology hooked on marketing strategy. Marketing professionals remain faced with exciting and dispersed situation that is marked by platform shattering, technical obstacles, and altering customer conduct. Unmoving, worries about refuge, privacy, and ethical ramifications climax the necessity for answerable besides open. The idea of perceived request, which describes the pleasant feelings people tie with using a certain technology, is crucial to the acceptance of original technologies. According to research, operators' views plus intentions about the adoption of technology are meaningfully shaped by their perceived wish, which also acts as a persuader for engagement and gratification. Perceived enjoyment in metaverse may affect clients' tendency to interact with immersive publicity arrangements and virtual brand involvements, which in go strength affect customers' acceptance and acceptance of new technologies.

Research indicates that, into location of metaverse, marketing strategy and individual pleasure are really correlated. Customers remain more likely to examine and interrelate with brand information in simulated biospheres when they are bare to original and engaging marketing efforts. Marketers may talent immersive tales, gamified participations (Partarakis et al., 2020), and interactive activations that aggravate favorable emotional reactions from customers by integrating features of innovation, engagement, and expressive timbre .Additionally, through enhancing the perceived desire of metaverse technologies, marketing methods that are in line with customers welfares, morals, and goals can surge acceptance and acceptance amongst target populations. Through producing engaging brand experiences that arouse emotions such as happiness, interest, and preference, marketers may establish reasonable connotations with their products and funding emotional bonds with Effective metaverse publicizing campaigns may stand developed by pleasing hooked on account the favorable upshot that marketing strategies have on selfdetermining pleasure. Marketers may skills immersive romances (Bennett & Murphy, 2020), communicating activations, then made-to-order interactions that catch customers' attention besides cause positive emotional reactions by mixing machineries of pleasure and exposed resonance into

product involvements. Moreover, by pleasure as a catalyst for technology acceptance, marketers may maximize the worth proposition for customers and brands through improving the effectiveness and impact of metaverse advertising campaigns. Marketers may increase their purchasers' perceived enjoyment in metaverse by using techniques that goal to elicit positive feelings like happiness, excitement, and enjoyment. Consumers' attention is taken and positive emotional reactions are provoked by immersive brand experiences, communicating activations, and emotionally resonant storylines; these movements promote a sense of pleasure and enjoyment. Marketers may foster favorable associations by their businesses and strengthen customers' expressive ties in virtual worlds by producing charming and emotionally engaging happy. Marketing tactics that encourage social media input and community involvement have the likely to improve customers' insights of the metaverse's enjoyment. It has been established that socially integrated experiences, helpful games, and community-building programs substitute a sense of community and belonging among users, which increases their level of happiness and pleasure. Marketers may use the human drive for connection and friendship by creating a feeling of community and encouraging expressive relationships. This can increase enjoyment that comes by brand interactions in near worlds. Marketing methods that make use of gamification and experiential activation approaches have the budding to improve customers' discernments of enjoyment in the metaverse. It has been verified that gamified encounters, interactive errands, and reward-based interactions rise customer feelings of choice, excitement, and satisfaction and encourage more engagement. Marketers may procedure customers' innate motivations and create memorable product experiences in virtual worlds by transforming make interactions into immersive and fun meetings (Ricci, 2020). To sum up, correlation between marketing strategy and perceived enjoyment is a vital factor in influencing client involvement and adoption of technology in the metaverse. In virtual locations, marketers may improve consumers' perceptions of consummation and enjoyment of brand encounters by emergent creative, adapted, emotionally engaging marketing methods. Profound engagement and loyalty inside the metaverse might be achieved by dealers through the agriculture of favorable associations with their industries through social communication, community participation, then gamification. In conclusion, businesses have a revolutionary chance to cooperate with customers in meaningful then engaging ways by using metaverse technology hooked on their marketing plan. Marketers can create tactics that provoke positive emotional reactions, endorse engagement, and establish expressive connections inside virtual worlds by knowing the beneficial influence of marketing plan on perceived preference. Marketers must accept pleasuredriven strategies and brand the most of virtual environments as the metaverse grows and grows in order to produce attractive brand experiences that application to contemporary clients.

Based on the above information, the current study proposed following hypothesis by following framework of the study reported in Figure 2.

**Hypothesis (H2):** Perceived pleasure has a positive effect on marketing strategy.

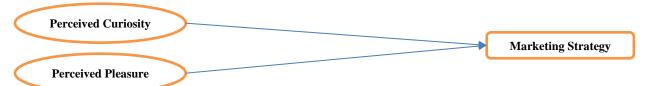


Figure 2: Conceptual Framework of the Study.

# Methodology

This study used cross-sectional survey technique with a largely quantitative research project to collect data from customers and marketing experts in Pakistan. The drive of the survey gadget is to evaluate respondents' arrogances, actions, and insights about the use of metaverse technology into promotion strategy. The survey approach eases the gathering of extensive data from an inclusive range of respondents, offering respected perspectives on the elements influencing acceptance of technology in the metaverse. An available review is cast-off to gather data, and it is dispersed to specific individuals who have been selected by purposive sampling. Experts in technology and advertising are hired through trade groups, professional grids, and technology and promotion-related internet conversation boards. Social networking sites, connected forums, and besieged advertising are cast off to attract customers attentive in immersive technology and practical reality. The study instrument comprises Likert scale substances and structured, closed-ended questions to pucker information on respondents' insolences, behaviors, and insights about the use of metaverse technology into marketing policy.

This study makes an attempt to include participants from a range of sectors, demographic backgrounds, and degrees of familiarity with metaverse technology in order to guarantee a representative and varied sample. The statistical power analysis concepts are used to calculate the sample size. This study is done within the context of the Technology Acceptance Model (TAM), also known as the Unified Theory of Acceptance and Custom of Technology (UTAUT). The elements touching technological adoption are analyzed theoretically using the

TAM or UTAUT, with an emphasis on perceived utility, perceived simplicity of use, and behavioral intentions towards the addition of metaverse technology in marketing strategy. To compile survey results and respondent demographics, descriptive statistics like means, frequencies, and standard deviations are produced. The links among the independent factors (like perceived utility and seeming ease of use) and the helpless variable (like behavioral intentions) within the TAF framework are then investigated using regression analysis. In conclusion, using a Technology Acceptance Framework analysis, the technique described above offers a strong and thorough way to investigate the incorporation of metaverse technology into marketing strategy. This study aims to reveal nuanced insights into the factors driving technology acceptance within the metaverse context by using a mixed-methods approach, gathering data after multiple sources, using proper sampling techniques, and conducting rigorous data analysis procedures. Finally, a sample of 721 was used to examine the results.

# **Data Analysis**

The descriptive statistics for each variable indicate that all items have complete data (no missing values). The means and medians for all items are close to 4, suggesting that responses tend to be slightly above the midpoint on a 5-point scale. The standard deviations are around 1.1 to 1.2, indicating moderate variability in the responses. Skewness and excess kurtosis values suggest that the distributions of responses are fairly symmetric and platykurtic, indicating light tails compared to a normal distribution. All data statistics are reported in Table 1 PLS measurement model is given in Figure 3.

Table 1: Data Statistics.

| Items | No. | Missing | Mean  | Median | Min | Max | Standard Deviation | Excess Kurtosis | Skewness |
|-------|-----|---------|-------|--------|-----|-----|--------------------|-----------------|----------|
| PC1   | 1   | 0       | 3.627 | 4      | 1   | 5   | 1.209              | -0.72           | -0.468   |
| PC2   | 2   | 0       | 3.742 | 4      | 1   | 5   | 1.173              | -0.546          | -0.611   |
| PC3   | 3   | 0       | 3.571 | 4      | 1   | 5   | 1.206              | -0.773          | -0.426   |
| PP1   | 4   | 0       | 3.635 | 4      | 1   | 5   | 1.183              | -0.716          | -0.436   |
| PP2   | 5   | 0       | 3.76  | 4      | 1   | 5   | 1.109              | -0.109          | -0.729   |
| PP3   | 6   | 0       | 3.734 | 4      | 1   | 5   | 1.087              | -0.474          | -0.543   |
| MS1   | 7   | 0       | 3.695 | 4      | 1   | 5   | 1.118              | -0.551          | -0.47    |
| MS2   | 8   | 0       | 3.627 | 4      | 1   | 5   | 1.113              | -0.4            | -0.538   |
| MS3   | 9   | 0       | 3.657 | 4      | 1   | 5   | 1.101              | -0.267          | -0.607   |
| MS4   | 10  | 0       | 3.425 | 4      | 1   | 5   | 1.224              | -0.892          | -0.334   |
| MS5   | 11  | 0       | 3.502 | 4      | 1   | 5   | 1.15               | -0.652          | -0.389   |

**Note:** PC = Perceived Curiosity: PP = Perceived Pleasure: MS = Marketing Strategy

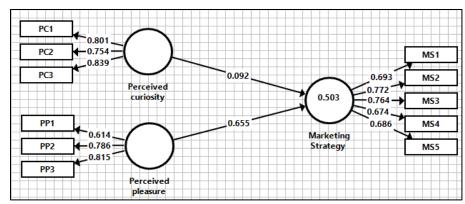


Figure 3: Measurement Model Assessment.

Table 2: Factor Loadings.

| Items | Marketing Strategy | Perceived Curiosity | Perceived Pleasure |
|-------|--------------------|---------------------|--------------------|
| MS1   | 0.693              |                     |                    |
| MS2   | 0.772              |                     |                    |
| MS3   | 0.764              |                     |                    |
| MS4   | 0.674              |                     |                    |
| MS5   | 0.686              |                     |                    |
| PC1   |                    | 0.801               |                    |
| PC2   |                    | 0.754               |                    |
| PC3   |                    | 0.839               |                    |
| PP1   |                    |                     | 0.614              |
| PP2   |                    |                     | 0.786              |
| PP3   |                    |                     | 0.815              |

Note: PC = Perceived Curiosity: PP = Perceived Pleasure: MS = Marketing Strategy

The factor loadings (Table 2) show that all items load significantly on their respective constructs, with loadings ranging from 0.614 to 0.839, indicating good convergent validity. The reliability and validity statistics (Table 3: Figure 4) further support the measurement model. Cronbach's Alpha values for all constructs exceed the 0.7 threshold, indicating acceptable internal consistency. Composite reliability values also exceed 0.7, suggesting that the constructs are reliably measured. The

Average Variance Extracted (AVE) values are above 0.5 for all constructs, confirming adequate convergent validity.

Table 3: Alpha, CR and AVE.

| Cronbach's<br>Alpha | rho_A                          | Composite<br>Reliability                  | AVE   |
|---------------------|--------------------------------|---|---|
| 0.767               | 0.773                          | 0.842                                     | 0.517   |
| 0.719               | 0.734                          | 0.841                                     | 0.638   |
| 0.793               | 0.721                          | 0.785                                     | 0.553   |
|                     | <b>Alpha</b><br>0.767<br>0.719 | Alpha rho_A<br>0.767 0.773<br>0.719 0.734 | Alpha         rho_A         Reliability           0.767         0.773         0.842           0.719         0.734         0.841 |

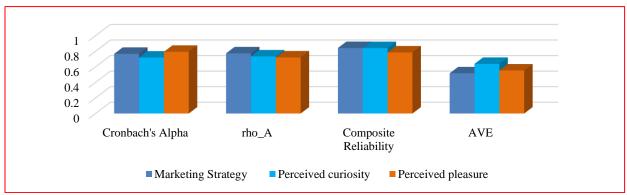


Figure 4: Convergent Validity.

Discriminant validity was examined in this study by using AVE square root which is reported in Table 4. The square roots of the AVE values (diagonal elements) for each construct are higher than the correlations between constructs (off-diagonal elements), indicating good discriminant validity (Henseler et al., 2015). This means that each construct is distinct and

measures a unique concept.

Table 4: Discriminant Validity.

|                     | Marketing<br>Strategy | Perceived<br>Curiosity | Perceived<br>Pleasure |
|---------------------|-----------------------|------------------------|-----------------------|
| Marketing Strategy  | 0.719                 |                        |                       |
| Perceived Curiosity | 0.45                  | 0.799                  |                       |
| Perceived Pleasure  | 0.705                 | 0.547                  | 0.744                 |

The structural model results indicate that perceived pleasure has a strong and significant effect on marketing strategy ( $\beta = 0.655$ , p < 0.001), with a high T statistic (11.825), suggesting a robust relationship. Perceived curiosity also has a significant effect on marketing strategy, though the effect size

is smaller ( $\beta$  = 0.092, p = 0.048), with a T statistic of 1.664. These results suggest that both perceived pleasure and perceived curiosity contribute to the marketing strategy, but perceived pleasure is the more influential predictor (See Table 5, Figure 5).

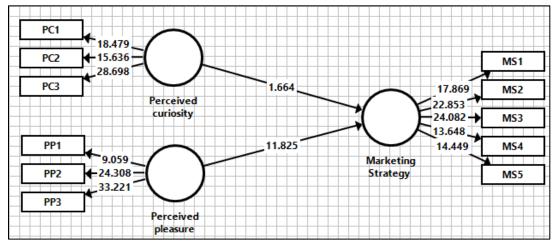


Figure 5: Structural Model Assessment.

Table 5: Results.

|  |       | Mean  | SD    | T Statistics | P Values |
|--|-------|-------|-------|--------------|----------|
| Perceived curiosity -><br>Marketing Strategy |       |       |       | 1.664        | 0.048    |
| Perceived pleasure -><br>Marketing Strategy  | 0.655 | 0.655 | 0.055 | 11.825       | 0        |

## Discussion

Businesses have a ton of opportunity to communicate with consumers in original and creative ways thanks to the Metaverse (Martín, 2018), a virtual realm where users may network with other managers in a virtual environment. In the framework of the Metaverse, this study explores the connection between perceived interest and marketing strategy. This study examined how different marketing methods affect customers' perceptions of notice using survey data. This study's consequences point to the value of planned marketing activities in making notice and engagement in simulated environments by representative a confident correlation between advertising strategy and perceived curiosity. This newspaper explores the implication of these findings in light of earlier research and suggests guidelines for further investigation mad about metaverse business models (Falchuk et al., 2018; Nevelsteen, 2018; Owens et al., 2011). Knowing what inspires user involvement and interest is central as the Metaverse becomes a well-known place for commercial interactions. The power of marketing campaigns on consumer lines and actions has been painstaking in the past. But given the typical features of the Metaverse, it is vital to reconsider these connections in this simulated setting. By examining in what method marketing tactics affect buyers' perceptions of interest in metaverse and talking around the ramifications for businesses that operate in this market, this investigation seeks to close this hole. Previous research consumers demonstrated the rank of marketing methods in

determining the attitudes and actions of customers. Marketing strategies include a range of components, with branding, advertising, and elevation, all aimed at drawing in and caring for consumers. Furthermore, it has been determined that a key feature influencing customer involvement and exploratory behavior is curiosity. Nevertheless, little is known about the exact influence of marketing strategy on how people perceive curiosity, particularly in virtual worlds like the Metaverse. We carried out a survey-based study to look at the connection between marketing plan and perceived interest in the Metaverse. The participants were asked to assess their level of curiosity about the highlighted items or facilities after being shown scenarios showing various marketing methods used in virtual worlds. To investigate the dealings between marketing strategy elements and perceived levels of interest, figures analysis was done.

The correlation between marketing strategy and perceived desire is positively seen in this study's findings, underscoring the importance of deliberate marketing campaigns in augmenting user happiness in virtual settings. This article explains the significance of these answers for the development of Metaverse business models and inspects how consistent or inconsistent the Understanding the elements that lead to user happiness and pleasure becomes critical when companies enter the Metaverse to interact with customers in immersive simulated worlds (Dioniso et al., 2013; Lee et al., 2011a). The effect of marketing devices on customer approaches and schedules has been studied in the earlier. Studies specifically looking at how marketing tactics affect perceived enjoyment in the different setting of the Metaverse are infrequent, nevertheless. By examining how various marketing plans affect users' subjective sensations of pleasure and analyzing their penalties for companies operating in virtual environments, this research seeks to close this gap.

The present body of literature stresses the implication of advertising methods in seminal customer attitudes and travel in a choice of settings. A diversity of initiatives, counting as branding, marketing, and promotional labors, are encompassed in vending methods, which are calculated to draw in and save consumers. Also, it has been shown that delight plays a crucial role in the user knowledge by affecting meeting and overall satisfaction. Unmoving, not much is known about the exact connection between marketing strategy and enjoyment, expressly in virtual worlds identical Metaverse (Bassi, 2010). To inspect the associations between elements of marketing approach and perceived degrees of enjoyment, data analysis was done. In the framework of Metaverse private models, this study's effects show a strong positive association between marketing approach and subjective enjoyment. When members were exposed to marketing strategies that ordered aspects like immersion, customization, and interactivity, they had better levels of enjoyment. These findings imply that planned marketing campaigns are essential for raising user contentment and satisfaction. The positive correlation amongst marketing strategy and perceived preference has been time-honored, which is consistent with prior studies highlighting significance of adapted and engaging marketing devices in pretty customer satisfaction. Businesses have a sole opportunity to provide immersive and interactive services (Siegle et al., 2020) that are custom-made to the interests and favorites of customers thanks to the Metaverse. Businesses may improve customer satisfaction and build closer relationships with consumers by adding features like gamification, virtual reality, and social appointment. The results of this investigation, however, also point to possible contradictions with earlier findings. Though earlier research has shown that marketing strategy positively affects a choice of consumer outcomes, including engagement and curiosity (Inayat & Ali, 2020), little emphasis has been remunerated to how directly marketing strategy affects subjective pleasure in simulated worlds. Thus, this study's findings support satisfaction in virtual worlds. To summarize, this study clarifies how advertising strategy influences consumers' perceptions of consummation in Metaverse business copies. Businesses may maximize employer experiences and happiness in practical environments by customizing their marketing tactics based on a knowledge of in what way numerous marketing techniques impact worker involvements and contentment. More investigation into the compound dynamics of customer behavior and marketing price in this emerging field is necessary as Metaverse develops.

#### Conclusion

This study's findings highlight how significant marketing strategy is in decisive how satisfied customers are with Metaverse business models. This study's results show a strong beneficial relationship between smart marketing contests and consumers' subjective pleasure perceptions in virtual worlds.

Businesses may improve user happiness and enjoyment by highlighting components like customization, immersion, and engagement. This will help them build lower relationships by their audience. By offering empirical proof of the direct impact of marketing strategy on reported enjoyment in Metaverse, This study's results fill a vacuum in the body of research. Understanding and by the mechanics of marketing strategy is indispensable for optimizing user engagement and partiality in near worlds as organizations continue to steer this quickly changing land.

### Implications of the Study

This study's examination has wide-ranging values for both the theoretical and practical arenas. The following are some insinuations of the empirical data presentation a favorable correlation between marketing plan and reported pleasure in Metaverse company copies Investing in smart marketing activities that increase worker happiness and enjoyment should be a top priority for businesses operating in Metaverse. When it derives to customer engagement and loyalty, investing resources in communicating, customized, and immersive marketing labors may pay off handsomely. Improved Operator Experience: Companies may form and deliver more engaging and agreeable virtual environment experiences for patrons by comprehending the elements that impact perceived enjoyment. This focus on the director experience encourages advocacy and frequent engagement in addition to strong brand associations: In a congested Metaverse marketplace, upright out after the competition may be accomplished by utilizing creative marketing techniques. Corporations may obtain a competitive lead and differentiate themselves from competition by using marketing plans that successfully grasp people attention and generate advantageous emotional reactions. Businesses may furnace stronger bonds with their audience by ranking user experience in their planned marketing campaigns. Industries may satisfy buyers' needs and favorites by providing them with sustaining experiences.

# **Limitation and Future Directions**

This study conclusions may not implement on to larger populations or other simulated settings as they are based on a precise sample and context within Metaverse. To advance the findings' robustness and future research strength attempt to matching the study on several platforms as well as user categories. This study's training's survey-based practice offers a momentary interpretation of the connection between marketing policy and reported enjoyment. Extra thorough grasp of dynamics inside Metaverse and perceptions hooked on how these connections variation over time may be gotten through longitudinal research. Analyzing contextual fundamentals approaching employer preferences and platform skins as well as cultural variations will aid us better to comprehend intricate interplay between marketing strategy

and pleasure discernment in Metaverse. Therefore, the limitations of the current study can be the possible directions for future studies.

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#### **CRediT Authorship Contribution Statement**

Neha Iqbal: Conceptualization, Data curation, Formal analysis, Funding acquisition, Investigation, Methodology, Project administration, Resources, Software, Supervision, Validation, Visualization, Writing – original draft, Writing – review & editing.

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The author has no competing interests, either financial or non-financial, to disclose.

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#### **Ethical Statement**

This research was conducted in alignment with ethical protocols, and no ethical approval was necessary as it did not involve human tissue or biological samples.

#### **Data Availability Statement**

The data generated and analyzed for this study are available from the corresponding author upon request.

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